

Cleaning and disinfecting touchscreens

On System Respa self-service kiosks

This guide describes the recommended cleaning and disinfecting procedure for touchscreens in our self-service kiosks.

Cleaning and disinfecting are two steps. Cleaning removes dirt, grease, dust and other contaminants. Disinfecting is a separate process that uses a chemical designed to destroy bacteria.

Cleaning

1. Please note, that cleaning the screen may cause unintended touches in the application.
2. Do not get liquids inside the unit. Do not spray the screen directly. Instead, use wet wipes or a dampened cloth with the excess moisture squeezed off.
3. Select only non-abrasive cleaning wipes or cloths to avoid scratching touchscreens.
4. Wipe the surfaces and allow them to dry.

Disinfecting

1. Dampen a new clean, non-abrasive cloth with a disinfectant*. Ensure excess liquid is squeezed from the cloth. You may also use pre-dampened wipes.
2. Read the manufacturer's instructions carefully. Many manufacturers require the surface to remain wet for a few minutes, so continuous wiping might be required.
3. Disinfect the surfaces by wiping them with the cloth or wipe, and allow the surface to dry.

*Recommended disinfectant solutions are for example:
Household bleach solution (1 dl / 5 litres of water)
Isopropyl alcohol ($\leq 70\%$ alcohol)



Do NOT use the following materials when cleaning/disinfecting your touchscreen

- Alcohol at concentration > 70%
- Methyl or ethyl > 35%
- Thinner or benzine
- Strong alkali lyes
- Strong solvents
- Acids
- Detergents with fluoride
- Detergents with ammonia at concentration > 1.6%
- Abrasive cleaners
- Detergents with abrasives
- Formula 409
- Steel wool
- Sponges with abrasives
- Steel blades

